

TWI Summit

Tough Questions

Real Answers

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Tough Questions - Real Answers

Q 1 - Why TWI?

Why should our company devote any of its training budget to TWI when we already have a successful training program?

Why should I spend time with TWI?

There are a lot of programs that are more current than TWI.

I already do OJT, methods improvement and supervisory training.

The material is over 60 years old. Surely we learned things since then.

I'd rather put money into Lean efforts like 5S & Kaizen events.

We already do training and cover just about all areas.

What makes TWI different than any other training program?

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Q 2 - We increase our productivity by doing Kaizen events. Can TWI add anything to that effort?

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Q 3 - We're fully engaged in a lean program. We can afford only so much time & money. Why should we use TWI?

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Q 4 – Who should receive TWI training? I understand it was developed for first line supervisors.

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Q 5 - What does it take to become a TWI Trainer?

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Q 6 - How do I find a qualified TWI Trainer?

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Q 7 – With what TWI Program should we start?

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Q 8 - What can be done to get the workers engaged with the new JI way of training right from the start? I expect that the behavior of some workers will be, "I already know that," or "Just tell me about this part," or they may ask lots of questions or even argue with the important steps or key points before you have a chance to train them fully. There are a lot of workers who will try to disrupt, or tune out - whether verbally or quietly.

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Q 9 - Can JIT be effectively used in training small groups of 2-4 people? Or should it be done one-on-one every time?

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Q 10 - We're doing quite well. Is TWI only for companies who are performing poorly?

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Q 11 – How is TWI related to Lean?

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Q 12 – Can we do demos in the shop during training?

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Q 13 – I have been told that the JI form of training stipulates that the trainee is not allowed to take notes during the training. Since that is an accepted method of enabling retention, isn't JI going against accepted training methods?

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Q 14 – Do you really believe that (according to the JI motto) anyone can be trained? It seems some people do not want to learn anything new.

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Q 15 - I'm a Senior I.E. What more can I learn about on the job training or improving methods?

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